# **DCJ quarterly statistical report on services for children and young people**

This accessible text document provides an overview of the NSW Department of Communities and Justice (DCJ) child protection services quarterly data. It accompanies the [interactive dashboard](https://public.tableau.com/profile/facs.statistics#!/vizhome/FACSquarterlystatisticalreportonservicesforchildrenandyoungpeople/Dashboard1), published on the Department’s website.

## April – June 2019 quarterly overview

Services to children and young people data are grouped into three main themes and each theme include charts presenting service delivery results in this quarter.

1. **Responding to child and young person concern reports**
   * Chart 1: Child and young person concern **contacts** by mandatory reporters
   * Chart 2: Child and young person concern **reports**
   * Chart 3: Child and young person concern **reports** from mandatory reporters
   * Chart 4: Children and young people involved in concern reports
   * Chart 5: Risk of significant harm (ROSH) **reports** by primary helpline assessed issue
   * Chart 6: ROSH **reports** by response priority
   * Chart 7: Children and young people involved in ROSH reports by Aboriginality
2. **Stable and nurturing environments for children and young people**
   * Chart 1: Children and young people in out-of-home care (OOHC) with fewer than three placements as at quarter end
   * Chart 2: Number of children and young people on Guardianship Orders by Aboriginality and age group
   * Chart 3: Aboriginal children and young people in OOHC placed with a relative or an Aboriginal carer as at 30 June
3. **Keeping children and young people safe**
   * Chart 1: Children and young people entering OOHC by age at entry
   * Chart 2: Children and young people exiting OOHC by age at exit
   * Chart 3: Children and young people in statutory OOHC by Aboriginality and placement providers as at quarter end
   * Chart 4: Children and young people in OOHC by placement type as at quarter end

## 1. Responding to child and young person concern reports

* **The DCJ Child Protection Helpline** received 33,523 child and young person contacts in the quarter. Compared to the same quarter last year of 30,870 contacts, there was an increase of 8.6 per cent.
* These 33,523 child and young person contacts equated to 93,844 **child and young person concern reports** for this quarter.
* **Mandatory reporters** accounted for 80.9 per cent or 75,927 of all child and young person concern reports in this quarter.
* The number of **children and young people involved in concern reports** was 52,109 in the quarter. Compared to the same quarter last year of 49,145 children and young people, there was an increase of six per cent.
* The number of **ROSH reports** made to the DCJ Child Protection Helpline was 54,625 in the quarter. Compared to the same quarter last year of 47,449 ROSH reports, there was an increase of 15.1 per cent.
* For all **ROSH reports** reported in the quarter, 10,702 reports were classified as requiring a response in less than 24 hours, 21,866 reports were classified as requiring a response in less than 72 hours, and 21,101 reports were classified as requiring a response in less than 10 days.
* The number of children and young people involved in **ROSH reports** was 37,483 in the quarter. Compared to the same quarter last year of 34,153 children and young people, there was an increase of 9.8 per cent or 3,330 children and young people.

## 2. Stable and nurturing environments for children and young people

* The total number of **children and young people in OOHC with fewer than three placements** were 10,907 at the quarter end. This is equal to a decrease of 2.2 per cent or 241 children and young people from the end of the last quarter. Compared to the same quarter end last year of 11,303 children and young people, there was a decrease of 396 children and young people.
* The total number of **children and young people on guardianship orders** was 3,050 at the quarter end. This is equal to an increase of 2.1 per cent or 62 children and young people from the end of the last quarter. Compared to the same quarter end last year of 2,849 children and young people, there was an increase of 201 children and young people on guardianship orders or 7.1 per cent.
* For 3,050 children and young people on guardianship orders as at 30 June 2019, 34.0 per cent or 1,036 were Aboriginal children and young people.
* 74 per cent of Aboriginal children and young people in OOHC were placed with a relative or an Aboriginal carer as at 30 June 2019.

## 3. Keeping children and young people safe

* The number of **children and young people entering OOHC** was 586 in the quarter. Compared to the same quarter last year of 554 children and young people entering care, there was an increase of 5.8 per cent or 32 children and young people.
* The number of **children and young people exiting OOHC** was 655 in the quarter. This is equal to an increase of 23.1 per cent or 123 children and young people from the last quarter. Compared to the same quarter last year of 622 children and young people exiting OOHC, there was an increase of 5.3 per cent or 33 children and young people.
* The number of **children and young people in statutory OOHC** was 14,339 as at 30 June 2019. Of these 14,339 children and young people, 40.4 per cent or 5,789 were Aboriginal children and young people.
* The total number of children and young people in OOHC was 16,884 as at 30 June 2019. This is equal to a decrease of 2.9 per cent from the same quarter end last year of 17,387.

## Endnotes

Every effort has been made to ensure this document meets DCJ Website Accessibility Policy. More information on the Policy can be found on the [DCJ Website Accessibility Page](https://www.facs.nsw.gov.au/accessibility/facs-website-policy). We continue to improve accessibility to let all users access our information easily.

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