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## Responding to child and young person concern reports



**Child and young person concern reports** received from reporter agencies and how these reports were classified

Reporter Agency  
All

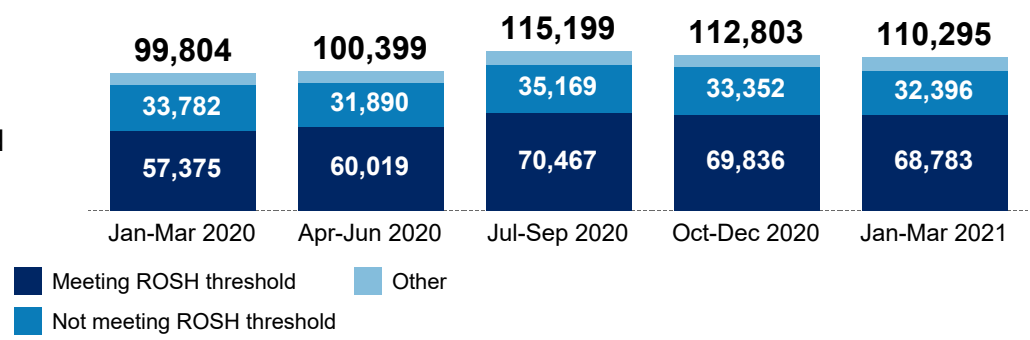
Reporter Type  
All

Helpline Assessment Outcome  
All

A total of **110,295** child and young person concern reports were received in the January to March 2021 quarter. Of these concern reports reported in the quarter,

- **62.4%** met the risk of significant harm (ROSH) threshold,
- **29.4%** were assessed as not meeting the ROSH threshold, and
- **8.3%** were classified as other.

Chart 1: Child and young person **concern reports**



What were the **primary Helpline assessed issues** reported from **mandatory reporter** agencies?

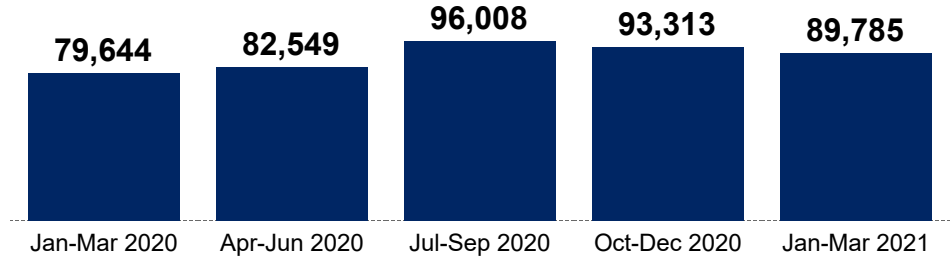
Reporter Agency  
All

Reporter Type  
All

Primary Helpline Assessed Issue  
All

The DCJ Child Protection Helpline received **89,785** child and young person concern reports in the January to March 2021 quarter.

Chart 2: Child and young person **concern reports** from mandatory reporters



Assessment of child and young person concern reports to determine if they meet the **statutory ROSH threshold**

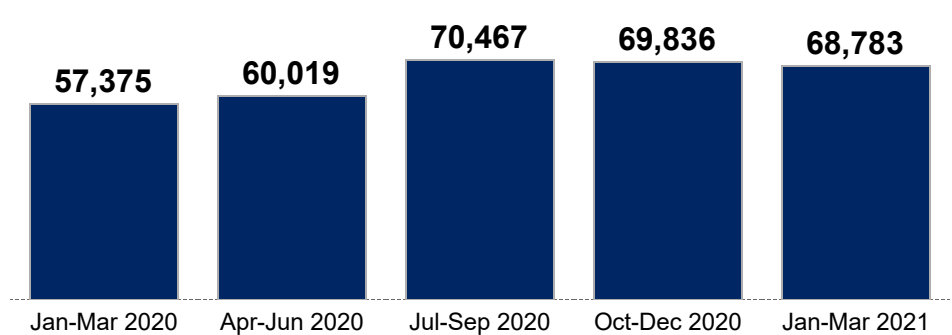
Primary Helpline Assessed Issue  
All

There were **68,783** ROSH reports in the January to March 2021 quarter. This is equivalent to a decrease of **1.5%** from the previous quarter.



Compared with the same quarter last year of **57,375**, this represents a growth of **19.9%**.

Chart 3: **ROSH reports** by primary Helpline assessed issue



Determining a response time for **ROSH reports** from mandatory and non-mandatory reporters

Reporter Agency  
All

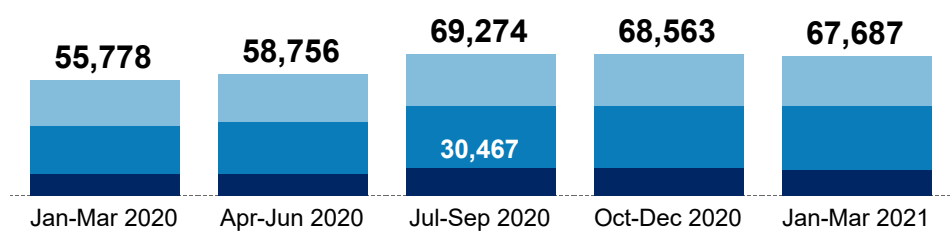
Reporter Type  
All

Response Priority\*  
All

Of the 68,783 ROSH reports reported to the DCJ Child Protection Helpline in this quarter,

- 12,737** reports were classified as requiring a response in 24 hours
- 31,077** reports were classified as requiring a response in 72 hours
- 23,873** reports were classified as requiring a response in 10 days.

Chart 4: **ROSH reports** by response priority\*



\* This excludes other/NA response priorities.



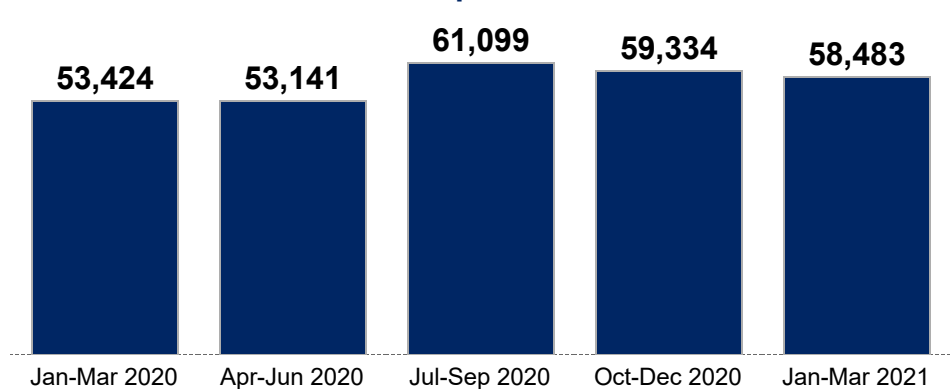
How many **children and young people** were involved in child and young person **concern reports**?

There were **58,483** children and young people involved in concern reports in the January to March 2021 quarter, a decrease of **1.4%** from the previous quarter.



Compared with the same quarter last year of **53,424**, this is an increase of **9.5%**.

Chart 5: **Children and young people** involved in concern reports



How many **children and young people** were involved in **ROSH reports**?

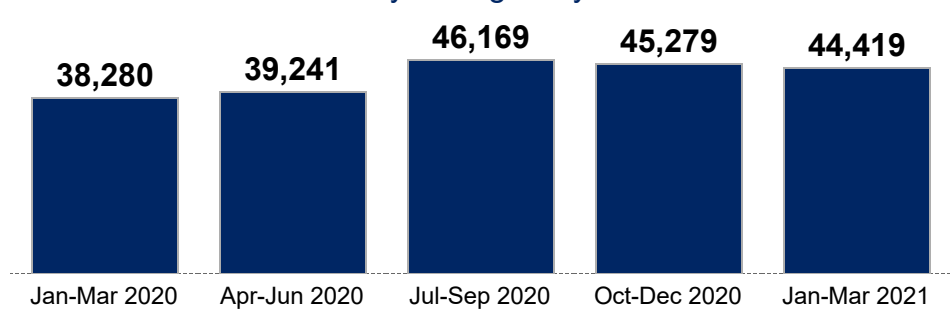
A total of **44,419** children and young people involved in ROSH reports in the January to March 2021 quarter. This translates to a decline of **1.9%** from the previous quarter.



When compared with the same quarter in the previous year of **38,280**, this is an increase of **16.0%** or **6,139** children and young people.

Aboriginality  
(All)

Chart 6: **Children and young people** involved in ROSH reports by Aboriginality



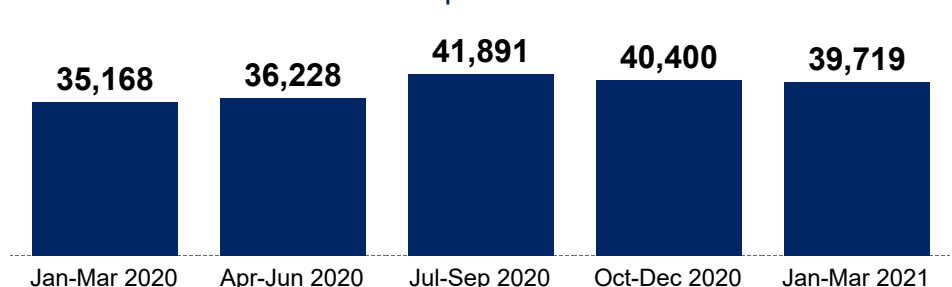
Child and young person **contacts** by mandatory reporters to the DCJ Child Protection Helpline

Reporter Agency  
All

Reporter Type  
All

The DCJ Child Protection Helpline received **39,719** child and young person contacts in the January to March 2021 quarter. This represents a decrease of **1.7%** or **681** contacts, when compared with the previous quarter. Compared with the same quarter last year of **35,168**, this is an increase of **12.9%** or **4,551** contacts.

Chart 7: Child and young person concern **contacts** by mandatory reporters



**Note:**  
 1. Data source: KIDS/MDS - Corporate Information Warehouse (CIW) for data before 2017-18.  
 2. Data source: ChildStory/MDS - Corporate Information Warehouse (CIW) for data after 2017-18.  
 3. Data for Brighter Futures, Intensive Family Preservation and face-to-face assessments are not available after 2017-18.  
 4. Data for non-Aboriginal children and young people also include children and young people with the Aboriginality status not stated.  
 5. Small numbers (e.g., <5) have been suppressed to protect privacy and avoid client identification.  
 6. NP: Not published.



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## Keeping children and young people safe

### Children and young people entering care during the quarter

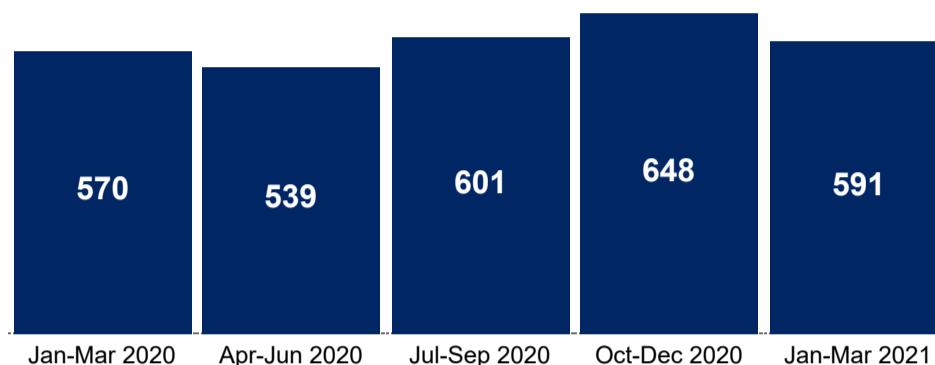


A total of **591** children and young people entered OOHC<sup>7</sup> in the January to March 2021 quarter. This represents a reduction of **8.8%** or **57** children and young people, when compared with the previous quarter.

When compared with the same quarter last year of **570** children and young people entering care, this is an increase of **3.7%** or **21** children and young people.

Age at entry  
All

Chart 1: Children and young people entering OOHC<sup>7</sup> by age at entry



### How many children and young people exited OOHC<sup>7</sup> during the quarter?

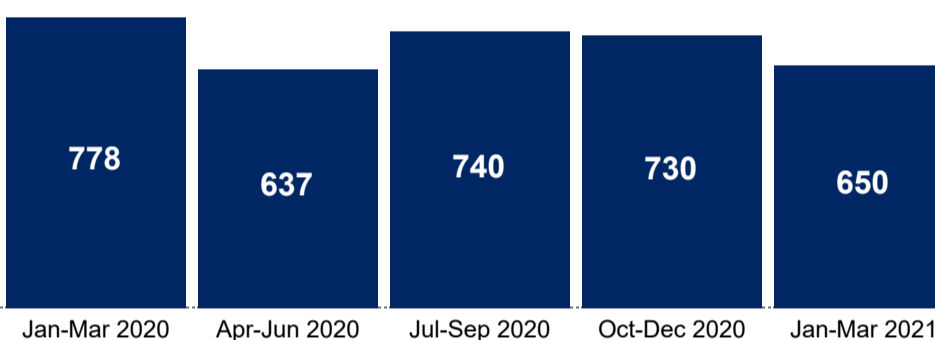


There were **650** children and young people exiting OOHC<sup>7</sup> in the January to March 2021 quarter. This is a decrease of **11.0%** or **80** children and young people from the previous quarter.

Compared with the same quarter last year of **778** children and young people exiting OOHC<sup>7</sup>, this is a decrease of **16.5%** or **128** children and young people.

Age at exit  
All

Chart 2: Children and young people exiting OOHC<sup>7</sup> by age at exit



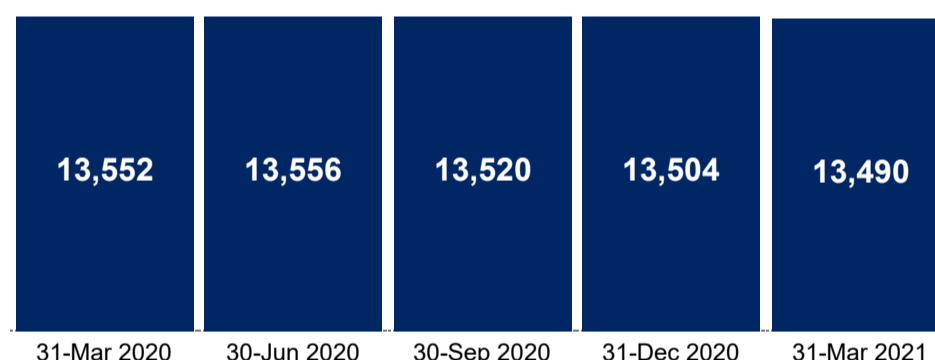
### Children and young people in need of care and protection by placement provider

There were **13,490** children and young people in statutory OOHC<sup>7</sup> at 31 March 2021. Of these 13,490 children, **43.6%** or **5,888** were Aboriginal children and young people.

Aboriginality  
All

Placement Provider  
All

Chart 3: Children and young people in statutory OOHC<sup>7</sup> by Aboriginality and placement provider at quarter end



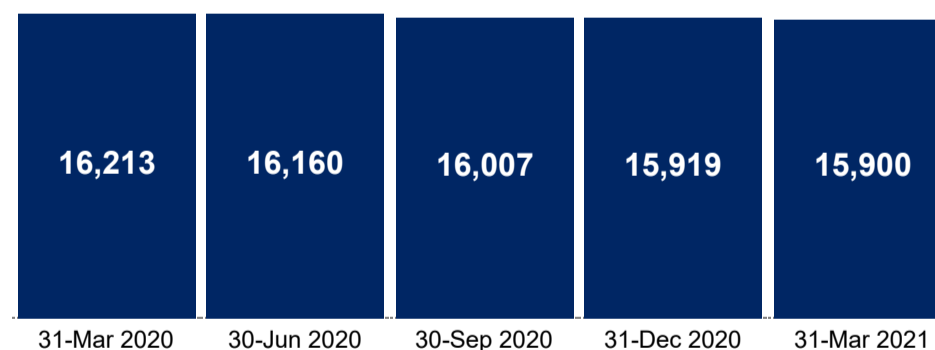
### Placement of children and young people in need of care and protection



At 31 March 2021, a total of **15,900** children and young people were in OOHC<sup>7</sup>. This means a decrease of **1.9%**, when compared with **16,213** reported at the same quarter end last year.

Placement Type  
All

Chart 4: Children and young people in OOHC<sup>7</sup> by placement type at quarter end



**Note:**

1. Data source: KiDS/MDS - Corporate Information Warehouse (CIW) for data before 2017-18.
2. Data source: ChildStory/MDS - Corporate Information Warehouse (CIW) for data after 2017-18.
3. Data for Brighter Futures, Intensive Family Preservation and face-to-face assessments are not available after 2017-18.
4. Data for non-Aboriginal children and young people also include children and young people with the Aboriginality status not stated.
5. Small numbers (e.g., <5) have been suppressed to protect privacy and avoid client identification.
6. NP: Not published.
7. [View definitions of specific forms of out-of-home care.](#)



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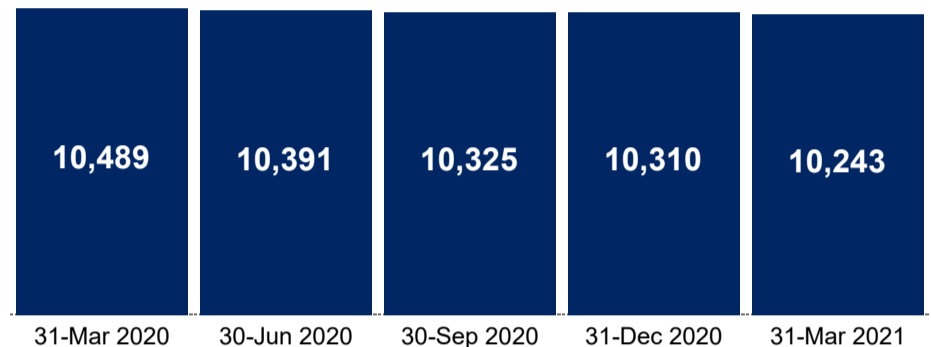
## Stable and nurturing environments for children and young people

### Better placements and matching for children and young people in care

At 31 March 2021, there were **10,243** children and young people in OOHC with fewer than three placements.

This is equivalent to a decrease of **0.6%** or **67** children and young people from the end of the previous quarter.

Chart 1: Children and young people in OOHC<sup>7</sup> with fewer than three placements at quarter end



### Alternate permanent placement solutions for children and young people in need of care and protection

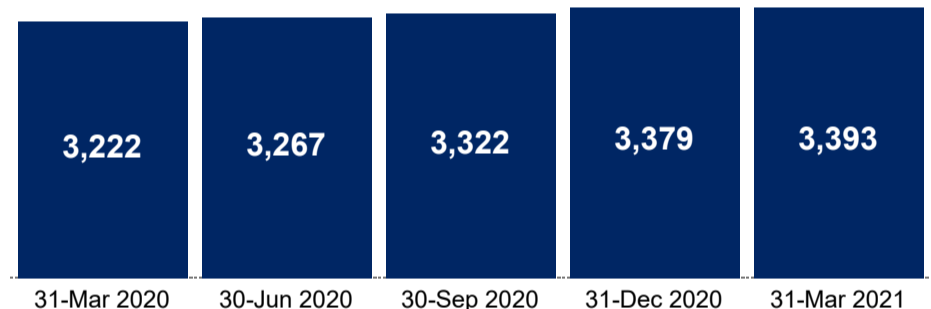
A total of **3,393** children and young people were on Guardianship Orders at 31 March 2021.

This is similar to the result of the previous quarter.

Age group  
All

Aboriginality  
All children and young people

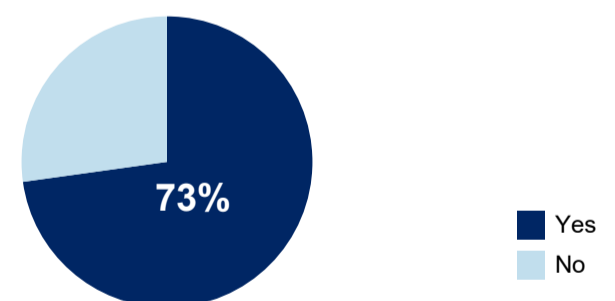
Chart 2: Number of children and young people on Guardianship Orders by Aboriginality and age group



### Placement of Aboriginal children and young people with extended family

At 31 March 2021, **73%** of Aboriginal children and young people in care were placed with a relative or an Aboriginal carer.

Chart 3: Aboriginal children and young people in OOHC<sup>7</sup> placed with a relative or an Aboriginal carer - 31 March 2021



#### Note:

1. Data source: KiDS/MDS - Corporate Information Warehouse (CIW) for data before 2017-18.
2. Data source: ChildStory/MDS - Corporate Information Warehouse (CIW) for data after 2017-18.
3. Data for Brighter Futures, Intensive Family Preservation and face-to-face assessments are not available after 2017-18.
4. Data for non-Aboriginal children and young people also include children and young people with the Aboriginality status not stated.
5. Small numbers (e.g., <5) have been suppressed to protect privacy and avoid client identification.
6. NP: Not published.
7. [View definitions of specific forms of out-of-home care.](#)