

Helplines in community languages - English

Phone numbers for urgent help

Situation	Contact	Phone
If you are homeless or need a temporary place to stay	Link2Home 24 hours, 7 days	1800 152 152
Domestic and family violence	NSW Domestic Violence Line 24 hours, 7 days	1800 656 463
Report child abuse or neglect.	Child Protection Helpline 24 hours, 7 days	13 21 11
Emergencies	NSW Police, Ambulance and Fire 24 hours, 7 days	000
Need Legal Help?	LawAccess Mon-Fri 9am-5pm	1300 888 529
A free phone counselling service for children and young adults ages 5-25.	Kids Helpline 24 hours, 7 days	1800 551 800
If you feel you have been discriminated against contact Anti-Discrimination NSW for help. The service is free.	Anti-Discrimination NSW Mon-Fri 9am-4pm	1800 670 812
Elderly person or a person with a disability at risk of abuse,	NSW Ageing and Disability Abuse Helpline Mon-Fri 8.30am-5pm	1800 628 221

A free service to help with disputes between neighbours, family, business, communities, and associations. It can also help with disputes about money.	Community Justice Centre Mon-Fri 9am-4.30pm	1800 990 777
If you are impacted by a natural disaster, you may be eligible for assistance.	Disaster Assistance	1800 018 444
Supports for victims of crime.	NSW Victims Access Line Aboriginal Contact Line Mon-Fri 9am-5pm	1800 633 063 1800 019 123
If you are concerned that someone you know is at risk of being involved in violent extremism, contact this confidential support service.	Step Together Mon-Fri 9am -5pm	1800 875 204

Interpreter services

If you would like an interpreter, call the Interpreting agencies listed below.

Housing Interpreters

Contact [All Graduates Translating and Interpreting Service](#): 1300 652 488 for a free interpreter in all housing matters. All Graduates will phone the housing provider and interpret for you.

Department of Communities and Justice (DCJ) Interpreters

Contact the Translating and Interpreting Service ([TIS National](#)): 131 450 for a free interpreter and provide them with the phone number you want to call.

- DCJ has an obligation to provide qualified interpreters when doing interviews and talking about complex matters or sensitive issues.
- In most cases, family and friends cannot act as interpreters but they can stay during an interview or meeting to provide support.
- Family and friends can only act as an interpreter if DCJ cannot obtain a qualified telephone or onsite interpreter.