

Communities and Justice

The new Community Services Industry portable long service scheme



Please forward this email to others in your organisation who need to know about this information.

Dear service provider

The [Long Service Corporation](#) is launching a new portable long service leave scheme on 1 July 2025, covering workers and employers in the community services industry.

The new scheme is set to benefit employers by increasing staff attraction and retention, keeping valuable skills and experience in the sector, whilst positively contributing to better outcomes for clients and communities.

What this means for workers

The new scheme will allow eligible workers to claim up to six weeks' long service leave after completing seven years of recognised service to the industry with one or more employers.

Registered workers who were working in the first six months of the scheme's commencement, will also receive a bonus year (365 days) of service. These workers are recognised as foundation workers under the scheme.

From 1 July 2025, employers will be required to maintain service records and budget for levy payments

The new scheme will be supported by a quarterly levy paid by eligible employers, which will be 1.7% of the total gross ordinary wages of eligible workers.

From 1 July 2025, employers will be required to:

- Have determined their predominant purpose and understand if they need to register all or only some of their workers
- Complete online employer registration via the Service NSW Business bureau, keeping records of:
 - The worker's period of employment
 - The total gross ordinary wages paid to each eligible worker during the return period
 - The worker's DOB, email address and phone number
- Track eligible worker's service
- Budget for levy payments.

Join the online information session

The Long Service Corporation is running a free online information session on **Wednesday 28 May 2025 from 10-11am**.

This session will provide a more in-depth focus on eligibility and guidelines for employers. There will also be additional information on transitional arrangements for existing entitlements.

Register online [here](#).

Further information

For more information about the scheme visit Long Service Corporation [website](#) or subscribe to the newsletter for the latest updates [here](#).

You can also contact the Long Service Corporation by [e-mail](#).

Regards

Melinda Norton

Executive Director Partnerships

Strategy, Policy and Commissioning

Department of Communities and Justice